

Transform your Business with our Consultancy Solutions

Why Cnect Wales?

With over 20 years of leading innovation in the industry, our consultancy services are designed to provide you with the insights, strategies, and support you need to elevate your business. Focusing on customers, people, and organisational excellence, we help you achieve sustainable growth and success.

Our Consultancy Solutions



Specialist Consultancy

We analyse your operations, provide actionable strategies and offer support for seamless implementation.



Business Health Checks

We offer deep dive reviews into various areas of the business to identify improvement opportunities to help you exceed industry standards.



Business Benchmarking

We have a range of products to help you benchmark your business against best practice and can provide specialists on a consultancy or contractual basis.

Our specialisms

- Customer Service
- Culture & Values
- Digital Transformation
- AI Implementation
- Journey Mapping, Analysis, & Efficiency
- Talent Management & People Development Frameworks
- Quality Evaluation and Frameworks
- Bespoke Corporate Fun Days for People Engagement
- Industry Research & Benchmarking
- QA Standards



For many years I have looked forward to a time when I could improve the services and you have made the possibility of achieving that goal more real than ever. Your analysis will be a huge catalyst for change going forward and I thoroughly enjoyed working with you.

Susan, Bridgend Council Care Team